

Tutorial



# Email configuration guide for mac (Sierra version 10.12.6, use here)

This guide will show you how to set up your email accounts on your Macintosh.

Just follow the steps.

Linkeo Business mail offers 3GB mail storage and a 20MB email receiving limit.

Our Customer Service team is available by phone at **1-855-254-6536** or by email at **service@linkeo.ca** if you encounter any difficulties.



### Step 1 Login

- Open your email software
- Click « File »
- Click « Add an account... »



### Step 2 Email Account

- Fill in the « Full name » field. This will appear instead of your email address
- Fill in the « Email address » field with the email address that Linkeo created for you
- Fill in the « Password » field with the password that Linkeo sent you
- Click « Sign In»



### Step 3 Incoming server

- In the « Account type » field, select IMAP
- In the « Incoming server » field, type « ca.imap.linkeo.com »
- In the « User name » field, type the email address that Linkeo created for you
- In the « Password » field, type the password that Linkeo sent you
- Click « Sign In »



### Step 4 Outgoing server

- In the « Outgoing server » field, enter « ca.smtp.linkeo.com »
- In the « User name » field, enter the email address that Linkeo created for you
- In the « Password » field, type the password that Linkeo sent you
- Click « Sign In »

#### Incoming server

#### a. Host name:

If you are in FRANCE: fr.imap.linkeo.com If you are in AUSTRALIA: au.imap.linkeo.com If you are in CANADA: ca.imap.linkeo.com If you are in the United States: us.imap.linkeo.com

b. Username: your email address

c. Password: your password

#### **Outgoing server**

#### a. Host name:

If you are in FRANCE: fr.smtp.linkeo.com If you are in AUSTRALIA: au.smtp.linkeo.com If you are in CANADA: ca.smtp.linkeo.com If you are in the United States: us.smtp.linkeo.com

b. Username: [your email address] Provide, even if it says it's optional

c. Password: [your password] Provide, even if it says it's optional

Tap Next



### Step 5 Account summary

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In the window, select the apps you want to use with this account.

# **Congratulations!**

You have successfully configured your email account on your Macintosh computer

